Safe & smooth travel during the covid-19 pandemic

1 Prepare your trip
   • Make sure to bring a valid passport or ID to the airport. You do not need an additional covid-19 document.
   • Standard rules apply for all liquids and gels in your hand luggage. Face masks are compulsory for anyone over the age of 12 so don’t forget to pack them.
   • PRM assistance needs to be requested at least 48 hours before your flight, through your airline or travel agent. The PRM team will wear extra protection.
   • Arrive at the airport 2h before your flight if you’re travelling within Europe and 3h if you travel outside Europe.
   • Foreign Affairs imposes travel restrictions. Check the conditions you have to meet in the country you are flying to.

2 Airport accessibility
   • P1, P2, P3, discount and the reservation zone are open. Clear signage is provided in the car parks. Wearing of a face mask is mandatory.
   • Our free drop off zone (10 min) stays available.
   • If you’re not travelling, changing your booking or working at the airport, you are not allowed in the terminal building.
   • Disinfected trolleys are at your disposal when you arrive at the airport.
   • Train & bus run according to the normal timetable. Remember to wear a face mask when using public transport.
   • Taxis are available, the drivers use sanitizer and wear a face mask.

3 Body temperature check
   • The check for departing passengers will take place just outside the departure hall and for arriving passengers just prior to the luggage reclaim hall.
   • With a body temperature of more than 38°C you will be screened a second time. If during this second screening the body temperature is again found to be higher than 38°C the passenger will be discreetly accompanied to the medical staff.

4 Check-in
   • You can either check-in online (preferred) or at the check-in desk.
   • The check-in desks are equipped with glass screens.
   • You can still withdraw money from the ATMs in the departure hall.

Golden Rules

- Wear a face mask
- Keep your distance
- Wash your hands

Your journey towards the gate

- **Lounges** are temporarily **closed**.
- **Hand sanitizer dispensers** are available at different locations throughout the airport.
- **Seating** at the gate is available with respect for social distancing.
- For health reasons water fountains will be removed. Buy your **travel water** (0.50l) for only 1€ after screening.
- **Contact-free payment** is recommended in our shops & restaurants.
- Keep a distance of **1.5 meter** while shopping and wear a face mask.
- You can take out **food and drinks** on several locations and almost all **shops** are open.

Boarding

- Keep your boarding pass and **travel documents** at hand.
- Be at the gate **30 min before departure** time.
- Respect the **social distance** while boarding.
- Check your **airline’s website** to learn more about the measures that apply during your flight.

Border control

- **Pier A** is open again. This means you will only have to go through border control when you travel from Pier B as usual.
- Make sure you have all **travel documents** at hand.
- During the actual check at border control you’re allowed to **remove your face mask**.
- **Automated border control** is not available at the moment.

Security screening

- Keep your **boarding pass** ready to be scanned.
- Place all your items - smartphone, keys, plastic bag with liquids and gels,... in the **disinfected security tray**.
- Leave your **face mask on** when passing through security screening.
- Keep **social distancing** (1.5 m) in mind while waiting in line.

Golden Rules

- **Wear a face mask**
- **Keep your distance** 1.5 m
- **Wash your hands**