



Safety policy

As Chief Executive Officer of Brussels Airport Company, one of my tasks is to watch over the safety of aircraft operations at Brussels Airport.

I take full responsibility for this. Nevertheless, safety is something to which every member of the airport community can and must contribute. All airport staff, users and contractors help put the Brussels Airport Safety Policy into practice.

Every manager is responsible for drawing the attention of his staff to the Safety Policy. Both managers and employees are responsible for their own actions, and for making sure all current safety regulations are applied and followed. Brussels Airport creates an atmosphere of trust in which people are encouraged for providing essential safety-related information but in which it is also clear where the line must be drawn between acceptable and unacceptable behaviour. Individuals are not blamed for 'honest errors', but are held accountable for wilful misconduct.

All Brussels Airport managers shall check whether their staff are following the Safety Policy. Appropriate measures will be taken where staff and their actions cannot guarantee the required level of safety.

Brussels Airport Company is committed to:

- guaranteeing the safety of all aviation operations, staff, clients and contractors
- treating safety issues at the airport as the highest priority
- considering every new initiative that can contribute to airport safety, while bearing operational requirements, costs and benefits in mind
- respecting all legislation and regulations relating to airside safety, so to be an example for the whole airport community
- maintaining an integrated Safety Management System, and continually updating the system in the light of current legislation and safety norms. Both proactive and reactive management techniques are used so that risks and dangers can be identified, analysed and dealt with to reduce them to an acceptable level.
- making sure necessary resources are available, and maintain them to reduce the risk of accident
- maintaining a voluntary reporting system for all airport staff. In addition to this, Brussels Airport Company also has a mandatory system for the reporting towards the Competent Authority under Regulation (EU) No 376/2014. Every report will be investigated with the sole purpose of continuously improving the level of safety and security.

Published safety targets give the optimum level of safety we are aiming for; how well we reach these targets is evaluated using both safety-related and general aviation operations indicators.

External companies active at the airport are thoroughly checked to make sure they are in line with current legislation and industry best practices. Brussels Airport Company helps with this by carrying out safety audits. One important point covered by the audits is continued, evaluated training for people whose work is critical for safety.

We all work together, aiming for an optimal level of safety for our company, our clients and our partners. We want Brussels Airport to be a safe environment for everyone, to be known as a safe environment and to remain so.

Arnaud Feist
CEO – Accountable Manager