



Sunflower: You Make a Difference! 🌻

Every day, passengers with hidden disabilities pass through Brussels Airport. You might not notice it right away, but your attitude can have a big impact on their journey.

This is why we are proud to roll out the **Hidden Disabilities Sunflower** programme in partnership with Brussels Airport. This global initiative supports passengers with hidden disabilities and helps create a more inclusive and understanding airport. Learn more here: <https://hdsunflower.com/>.

Passengers who wish to wear a lanyard can collect one free of charge at the **Welcome Desk** or **PRM counter**. Wearing a lanyard signals that they appreciate a little extra understanding, patience, and assistance.

How can you help?

- Spot a passenger wearing a lanyard? Offer your support wherever possible.
- A smile, a helping hand, or a little extra attention can mean more than you think.
- Please note: the lanyard **does not grant preferential treatment** at security or border control.

Together, we can make every journey warmer and more accessible.

Thank you for making a difference every day!